



# LIMITED WARRANTY COVERAGE

READ CAREFULLY—THE WARRANTY APPLIES ONLY TO ORIGINAL OWNER

## 20 YEARS STRUCTURAL

**BATH SHELL:** Atlantis Whirlpool Baths warrants its bath shells against loss of water through the fiberglass laminate of the tub body as a result of a defect in materials and workmanship, for a period of twenty (20) years from the purchase date.

## 10 YEARS SURFACE

The acrylic surface is warranted against blistering, cracking and chipping resulting from a defect in the acrylic surface material for a period of ten (10) years from the purchase date. **SCRATCHES ARE NOT COVERED UNDER WARRANTY.**

## 3 YEARS PUMP • 5 YEARS BLOWER • 2 YEARS PARTS PLUMBING AND EQUIPMENT

Atlantis Whirlpool Baths warrants factory installed plumbing parts and fittings, and electrical components to be free from defect in materials and workmanship for a period of two (2) years from the purchase date, a period of three (3) years from the purchase date for the pump, and a period of five (5) years from the purchase date for the blower.

**EXTENT OF WARRANTY/RESPONSIBILITY OF PURCHASER**  
This warranty applies only to original purchaser of the Atlantis Whirlpool Baths. Warranty Card must be signed and sent to Atlantis Whirlpool Baths within ten (10) days of purchase to activate warranty. Original purchaser must establish, by dated sales slip, invoice or delivery receipt, the date of purchase. The warranty applies to Atlantis Whirlpool Baths manufactured after October 1, 2010.

## WARRANTY PERFORMANCE

In the event of any defect in workmanship or materials covered under the terms of the "Bath Shell" warranty, Atlantis Whirlpool Baths will repair the defect and will be responsible for the labor cost incurred by its agent in doing so. Travel, trip or mileage costs incurred by the authorized agents are not covered under this warranty. Atlantis Whirlpool Baths, at its sole option, may elect to replace the defective bath. All costs involved in replacing the unit are not covered under this warranty.

In the event of any malfunction or defect covered under the terms of the "Plumbing and Equipment" warranty, Atlantis Whirlpool Baths will repair or replace the defective item for a period of two (2) years from the purchase date for parts, a period of three (3) years from the purchase date for the pump, a period of five (5) years from the purchase date for the blower. Labor cost to repair a Atlantis Whirlpool Baths is covered for a period of ninety (90) days and must be performed by an authorized agent of Atlantis Whirlpool Baths. The purchaser is responsible to provide adequate access to the equipment and plumbing. Any labor costs attributed to removing decking or any other obstacle to gain easy access to the equipment or plumbing are not covered. Travel, trip or mileage costs incurred by the authorized agent for in-home service are not covered under this warranty.

Written notice of any malfunction or defect must be given within ten (10) days of the time it is discovered, to Atlantis Whirlpool Baths, 2320 NW 147th Street, Miami, Florida 33054. Atlantis Whirlpool Baths reserves the right to inspect the malfunction or defect on location.

## RESPONSIBILITIES OF OTHERS

Inspecting the unit prior to installation is the responsibility of the installer or building contractor who acts on behalf of the user. They are responsible for ensuring the unit is free of defect or damage. Notices are placed on and in the unit and on the shipping carton advising the installer of this responsibility. In the event of a problem, the unit must not be installed. The Company is not responsible for failures or damage that could have been discovered, repaired, or avoided by proper inspection and testing prior to installation.

Damage occurring in transit is the responsibility of the carrier. The user or installer **MUST** open the crate and inspect the unit for damage when it is delivered. If damage is discovered, it must be reported immediately to the seller and the carrier in writing, and an inspection requested. Failure of the carrier to respond should be reported to the seller and the carrier. Your freight claims should be filed promptly thereafter.

## LIMITATIONS AND EXCLUSIONS

This warranty does not cover any claim arising from abuse, misuse, negligence, accident, improper installation or operations on the part of the purchaser. This warranty is void if the Atlantis Whirlpool Baths is subject to alteration, or if repairs are attempted by anyone other than an authorized agent of Atlantis Whirlpool Baths. This warranty does not extend to plumbing or components installed by dealers, installers or by any party other than Atlantis Whirlpool Baths.

Atlantis Whirlpool Baths will not be liable for loss of use of the Atlantis Whirlpool Bath, inconvenience, or any other incidental or consequential costs, expense or damages. Please note that some states do not allow the exclusion or limitation of incidental damages.

## DISCLAIMER

Except as expressly provided, there shall be no warranty or obligation, express or implied, oral or statutory. No dealer or other person has the authority to make any warranties or representations concerning Atlantis Whirlpool Baths or its products. In no event shall Atlantis Whirlpool Baths be held responsible for any such warranties or representations.

## OTHER RIGHTS

This warranty gives you specific legal rights, and you may have other rights which may vary from state to state.

## TECHNICAL SERVICE

Contact the retail seller or the local authorized warranty service center. If you do not know who your local representatives are, contact Atlantis Whirlpool Baths Service Department at the address listed below, or call 516.986.5346.

**ATLANTIS WHIRLPOOL BATHS • A Division of Spa World Corp.**

2320 N.W. 147th Street, Miami, Florida 33054